

# HOW DOES OZAUKEE NONPROFIT CENTER IMPACT OZAUKEE COUNTY?

..... For over 25 years, we've been helping nonprofits help Ozaukee County .....

## COLLECTIVE IMPACT MAKES CHANGE POSSIBLE

We all want to live in a balanced, thriving community. But poverty, addiction, homelessness, and other challenges limit many in our region from maintaining a healthy quality of life. With so much at stake, it can seem like making a difference is impossible. But **collective impact makes change possible.**



Last year our programs collectively engaged

**1,116**

nonprofit professionals, board members, and volunteers

**15,130** **ONC Visitors to our Campus**

.....  
15,130 visitors entered the ONC doors in 2021. These individuals visited for programs or client services, one of our 402 conference room meetings, or one of 15 ON Center events.

**OVER HALF**

of ONC programs are provided free of cost

**59** collective programs on the ONC campus

**100%** **OF ONC AGENCIES**

feel like the Ozaukee Nonprofit Center has impacted their organization's ability to better achieve their mission.



**15,304**

collective requests for service



**\$1.9 million**

combined annual program budgets



Each year, the Ozaukee Nonprofit Center (ONC) conducts a survey of our agencies to help us better understand the true collective impact and effectiveness of our programs. The survey results provided below reflect operations of programs run on the ONC campus in 2021. These include the programs of 13 partners combined with the ONC for a total of 14 nonprofits.

## ..... VALUE OF SAVINGS .....

Support to our friends (homeless, those who need support, and the surrounding community)



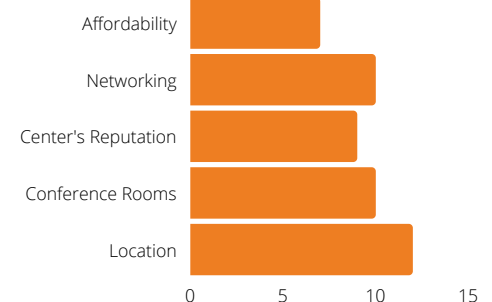
Agencies reported that savings in rent credits allowed them to:

To assist our consumers with food during COVID

Helped with volunteer and child outreach within our local schools

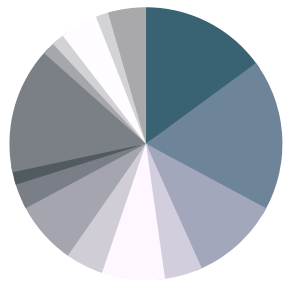
Pay for additional support of the COPE Line

Agencies reported they appreciated being apart of the ONC because of the:



# ..... AGENCY COLLABORATION .....

## Collaboration Goals Agencies reported the following goals for collaboration on the ONC campus.



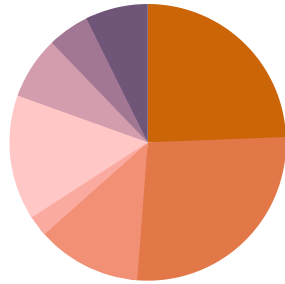
Client Referrals  
Information Exchange  
Meetings/ Events/Trainings  
Advocacy/Policy  
Funding/ Shared Grants

Service Delivery  
Marketing  
Client Assessments  
IT Assistance/Traning/Education  
Shared Resources (office space, staff, supplies, services)

Joint Programming  
Data Sharing  
Developing Standards/ Procedures  
Developing Tools/ Technologies  
Other

## Collaboration Engagement

Agencies reported the following collaborative opportunities on the ONC campus with another agency.



Met someone new informally in the space  
Attended a meeting, program, or training held by an ONC agency  
Partnered with a ONC agency on a program  
Invited or received an invitation from an ONC agency to a meeting, program, or training

Introduced or received an introduction from a ONC agency to a contact, resource, or opportunity  
Scheduled a coffee, lunch, or meeting with an ONC agency  
Partnered with an ONC agency through a 3rd party  
Other

# ..... OUR AGENCIES .....

## Who makes up our community?

We know that those who are in need rarely have only one need. Our campus provides a broad spectrum of human services, creating an accessible "one-stop-shop". The quality of our facility is pivotal in creating an environment of dignity and esteem for those providing AND receiving services.



# ..... KEY ACCOMPLISHMENTS 2020 - 2021 .....

**THE BIG MOVE (Under One Roof Campaign)** - Sold our old facility at 885 Badger Circle and completed a full building renovation and move to 2360 Dakota Drive, Grafton WI. The move increased our capacity, broadened our impact, and expanded our services in Ozaukee County.

**Lunch & Learns** - Connected the ONC with professional development and networking events throughout the year.

**Organized the first Ozaukee Impact Awards.** Welcoming over 160 guests to celebrate and recognize the individuals, groups, and companies that epitomized the spirit of giving in 2021. This new award presentation recognized the community impact these change-makers made this year.

**Opened the ONC Diaper Bank to the public.** 1 in 3 experience diaper needs and this collaboration with local organizations & hospitals will meet Ozaukee County families in need.

**Illuminate Ozaukee** - Started the annual drive-thru holiday light show to raise money for the ONC campus and our partner agencies, while raising community awareness during the holiday season.

**ON Center Event Space** - Opened our 3,650 square-foot premier event venue. A space to connect the community and raise funds to help cover building overhead costs.

## .... 3 WAYS WE SERVE ....

1

### CAMPUS CONNECTIONS

Human needs are complex. When a person or family has one need, there are invariably multiple needs. The staff that works on the ONC campus offer resources that can address many needs for clients seeking help. Connecting the campus agencies to each other unlocks that network. With a built-in community of nonprofits, the ONC provides a hub where collaborations are convenient and actively facilitates networking and relationship building.

2

### NONPROFIT SUSTAINABILITY

We provide over 42,250 sq. ft. of air-conditioned office space, storage space, and subsidize operational expenses for our nonprofit partner agencies, ensuring their resources can be used to deliver more services to people in need. We cover the cost of electricity, water, security, grounds-keeping, Wi-Fi internet, and building maintenance for our agencies. Since opening the Center's doors in 1995, this program alone has saved partner agencies an estimated \$1 million+ in overhead expenses.

3

### COMMUNITY RESOURCES

#### VOLUNTEER PROGRAM

Volunteers are a crucial part of general operations. We provide regularly scheduled volunteers to offer agency operational and event support, as well as provide a welcoming face at our front desk to help decrease barriers of service.

#### DIAPER BANK

1 in 3 families experience diaper needs. Our community Diaper Bank is available to anyone within the Ozaukee County community that is in need of diapers. Babies without clean diapers are exposed to more potential health risks & less likely to be accepted to daycares, leaving parents unable to attend work.

## .... OUR LEADERSHIP ....

### BOARD OF DIRECTORS

**Jonah Turner**  
President  
**Joe Kassander**  
Vice President  
**Don Schoonenberg**  
Treasurer  
**Ryan Hammetter**  
Secretary  
**Tim Schoonenberg**  
General Counsel  
**Krishna Chavali**  
**Michael Weber**  
**Julie Pahnke**  
**John Kirtley**

### HONORARY BOARD

**Laura Berg**  
**Peder Berg**  
**Mark King**  
**Renie Rathke**  
**Tom Wachs**

### ENGAGEMENT COMMITTEE

**Michael Weber**  
Co-Chair  
**Julie Pahnke**  
Co-Chair  
**Lindsay Jaeger**  
**Barbara Bates-Nelson**  
**Katy Koenigs**

### STAFF

**Carissa Barnes**  
Executive Director  
**Robin Hammetter**  
Admin & Event Support Specialist  
**Ty Zager**  
Event Custodian

### FINANCE & BUILDING COMMITTEE

**Tim Schoonenberg**  
Co-Chair  
**Joe Kassander**  
Co-Chair  
**Don Schoonenberg**  
**Krishna Chavali**  
**Michael Weber**  
**John Kirtley**

### ILLUMINATE COMMITTEE

**Ryan Hammetter**  
Chair  
**Gina Stupak**

### FUNDRAISING COMMITTEE

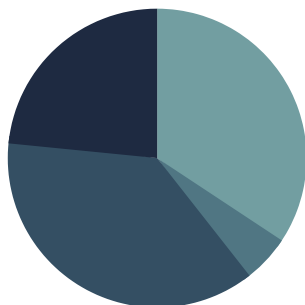
**Julie Pahnke**  
**Kirsten Coenen**

## OUR FINANCIALS



### REVENUE

\$517,311.60

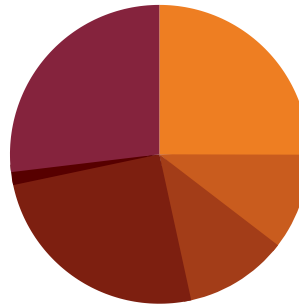


Fundraising & Contributions  
Foundation & Grants  
Caliber Collision  
Rent



### EXPENSES

\$697,352.10



Bldg. Operating  
Depreciation Expense  
Interest Expense  
Admin & Management  
Shared Resources & Equipment  
Moving Expenses

## WHAT DOES IT COST?

Average cost to replace an HVAC: \$15,000  
Average monthly electric bill: \$3,400  
Average monthly groundskeeping & maintenance costs: \$7,200

## ..... WHAT OUR AGENCIES SAY .....



"The ONC provides us space to have a call center and to have a volunteer program for the COPE Line. We appreciate the conference rooms and meeting space, while also having the opportunity to speak with other ED's regarding practical struggles and challenges they face."  
-Sirona Recovery

"While fairly new to the ONC, it provides an opportunity to connect with other agencies that are connected to the community by serving and helping others. We can brainstorm ideas, and create new helpful resources for others that we didn't know existed before".  
- Lutheran Social Services



"The ONC provides us opportunities to network and collaborate with other nonprofits. As an Executive Director, it also provides me with a peer group I can go to with concerns or questions. The ONC provides additional awareness when they give tours of the building and when events are occurring in the event space. Recently we brought families in to receive gifts for the Holidays. I was able to offer diapers and other supplies via the Diaper Bank for the families that need the extra support."  
- Big Brothers Big Sisters of Ozaukee

# ..... THANK YOU - 2021 DONORS .....

Benjamin Amchin	Even Odds Pizza	Knight Barry Title	Anne Scannell
Robert and Colleen Bach	Fabick Cat	Knight Barry Title Advantage LLC	David and Leslie Scherzer
Balance Inc.	Faith Lutheran Church	Katy Koenigs	Dawn Schlegel
Carissa Barnes	Family Sharing of Ozaukee County	Kohler Credit Union	Don Schoonenberg
Daniel Barnes	Amy Ferrante	Kenneth and Edith Korb	Tim Schoonenberg
Tamela Bath	Fidelity Charitable	Krier Foods, Inc.	Wendy Seban
Diane Bender	First Immanuel Lutheran Church and School	KT Gordon Enterprises LLC	James and Colleen Shelstad
Laura & Peder Berg	Scott and Sally Flesner	Maiko Lee	Shorewest Realtors
Beyer's True Value	Renee Foutz	Mary Lepeska	Annie Silvia
Birchwood Snow & Landscape	Jen Franske	Lime Cantina	Simplicity Foundation
Nicole Bulow	Warner and Dottie Frazier	Dawn Llorca	Kara Skevis
Trent Burmesch	Tom Freed	Emily MacDonald	Carol Skevis-Koch
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Matt Parrish & Callan Schoonenberg	Kelly Georgeson	Karen Martin	Eric Stelter
Cedar Creek Motorsports	Donna Geurts	Master Lock	Stilt House
Cedar Crest Ice Cream	Myles Gibson	Master Printwear	Angell Stone
Cedarburg Grafton Rotary	GO Riteway	Ann Mayer	Kitty Sturrock
Cedarburg Overhead Door	Grand Appliance and TV	Erin McCann	Sarah Sullivan
Carl and Pat Charles	Greater Milwaukee Foundation	Kelly Meerdink	Summer Sounds
Krishna Chavali	Columbia Health Systems Endowment	Alexandra Megan	Spooner Family Charitable Fund
Nathan and Courtney Cherveney	Michael Grunwald	Mel's Charities	Matt Swanson
Jennette Chisholm	Danielle Halpin	Mr. Mover	That Taco Guy
Commerce State Bank	Jamie Hammetter	Nick Mueller	The Fermentorium
Shannon Connolly	Ryan and Robin Hammetter	Ryan Murphy	The Ladd Agency
Marisol Coriano	Susan and Gary Haydock	Lindsay Nielsen	Thierfelder Builders
Jared Cottrell	Pete Heimerman	Nonprofit Management Fund	Today's Dentistry
Keanna Cross	Magdalisse Henderson	Ozaukee Realtors Association	Tri City
Lisa Curtis	Robert Henkle	Julie Pahnke	Mark Truesdell
Marcia Davis	Nancy Hinterthuer	Kelly Papke	Brendan Turley
Dickman Real Estate	Rachel Hinz	Katie Parrillo	Jonah Turner
Christopher Donovan	William Huebner	Pasta Shoppe	Rachel Van Dam
Joseph Dorr	Kathy Ingrassia	Nicole Peterburs	Linda Vargo
Nancy Dowling	Nancy Jacobs	Pope Scientific Inc.	Vollrath Company LLC
Eagle Eye Power Solutions	Keri Jones	Port Washington State Bank	Nicole Wagner
Early Beginnings Chiropractic	Katrina June	Jen Porti	Walmart Giving
Egelhoff Lawn Mower Service	Junior Womans Club of Mequon-Thiensville	Power Wash Store	Wayne's Drive-In
Diana Eggold	Kapco, Inc	Sally Presnal	Welbilt (Manitowoc Ice)
Jyl Ellmaker	Susan Karls	Renie Rathke	Wilo
	Dana Keegan	Melissa Rinka	Deanna Winchell
	Keller Inc.	Campbell & Lynda Ross	Kristopher and Patricia Wnek
	Kemps LLC	Alexandra Roth	Merle Wuenne
	Jake Kimps	Maureen Rymer	Margaret Zickuhr
	Greg King	S&S Lawn Care	
	John Kirtley	Sal's Pizza	

## WHAT WE DO

### CONNECTION Costs

Professional development and networking for 62 nonprofit staff to build social capital between human service agencies.

### SUPPORT Costs

We are administrators, fiscal agents, and community liaison for supportive resources in our county.

### SUSTAINING Costs

Maintenance, security, and selected utilities for the ONC campus. We keep the lights on and the doors open.